SENSOR | OQSx-G2 HAZ

QUICK START GUIDE







4. ACTIVATION STEPS

Check installation	
Power on	
Wait for I minute	
Check output	\checkmark

TROUBLESHOOTING

- 1. Check configuration.
- 2. Refer to Installation Drawing 401-0229 on USB
- 3. Refer to Master User Guide: www.tandeltasystems.com/support
- 4. Contact: support@tandeltasystems.com

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SUPPORT – FAQ

If you have any issues, please read the tips below before contacting us for further support.

- I. Where are the Cable X drivers? The drivers for Cable X should install automatically. If needed, they are also available on the USB stick supplied with the product.
- 2. Does the sensor require cleaning?

No, cleaning is required once the sensor is installed. However, when using the sensor for testing offline samples (i.e. MOT Kit), then cleaning between samples is essential.

- 3. I cannot see my oil in the database, so I have used an oil which I believe is close, but the sensor isn't working? The sensor will exhibit a different response for every oil. For best results, it is advised to obtain an Oil Profile which Tan Delta will add to our Oil Database. Please complete and submit an Oil Profile Request Form online at <u>www.tandeltasystems.com/oil-availability-checker/</u>
- 4. Where can I obtain the EU and UK Declaration of Conformity? The Declaration of Conformity (EU and UK) for the product are available on the USB supplied and can also be downloaded online at <u>www.tandeltasystems.com/products/oqsxg2hazsensor</u>.
- I need help sourcing a suitable ATEX Barrier for my application? Contact <u>support@tandeltasystems.com</u> and we will be happy to help.



You can find further information in the Master User Guide on the support page of our website. If you have any further questions, please contact our support team by email: support@tandeltasystems.com who will answer no later than the next working day.

Alternatively, refer to Master User Guide available at: <u>www.tandeltasystems.com/support</u>